

# Corporate Policy

## - Vossloh Rail Services GmbH -

The Vossloh Group sees itself as a leading technological company that provides its customers around the globe with integrated solutions for rail transport. Our core business comprises a range of high-standard services for all areas of rail infrastructure – from high-speed to heavy traffic and urban public transport.

Vossloh makes important contributions to railway infrastructure in order to make railway traffic more economically viable, safe and environmentally friendly. We are a global leader in rail fastenings, switch systems and the provision of innovative, rail-related services.

Global competitiveness, co-operation, high quality, occupational health and safety as well as environmental protection form the basis for the ongoing development in and future of our enterprise. This corporate policy serves as an explanation of the guidelines and principles of our integrated management system (IMS).

Each of our employees is responsible for quality, occupational health and safety, environmental protection and continual improvement in his/her department. These aspects are also reflected in the requirements our suppliers and business partners are expected to meet.

We foster and insist on a trusting, cooperative relationship through open and continuous dialogue with our employees, customers and suppliers, as well as with local authorities and residents.

## Quality

### **Meeting our client needs is our utmost priority!**

Our customers have the highest expectations of our services, so we offer them globally available integrated solutions from a single source. Through the knowledge and experience gained over decades, Vossloh knows the industry and customer requirements intimately and has a profound understanding of global rail technology markets.

### **Proximity to market and customers**

Vossloh is represented and active in the most important global markets.

### **Providing the highest quality ensures our success and gives us our competitive advantage**

Our business units work closely together to create technologically superior products from a single source. These products meet high standards in terms of security, economic efficiency and environmental sustainability.

Fundamental principles of our high-quality work:

- Industry norm-oriented, state-of-the-art products and innovations that satisfy customer and regulatory requirements.
- Employee motivation and advancement opportunities.
- Pursuit of quality awareness as an important managerial task with fault prevention taking precedence over fault elimination.
- Commitment to ongoing improvement.
- Commitment to and support of our suppliers in a partnership that is fair and open and has the attainment of quality objectives as its common aim.

## Work and occupational safety

**We consider the safety and protection of people and the environment an issue of fundamental importance**

We provide and maintain a safe, healthy and performance-enhancing work environment through accident prevention at work, preventing or minimizing hazards and our policy of structuring work with people in mind, all of which contributes to the continued success of our company.

**We place the utmost value on comprehensive occupational health and safety**

At the fundamental level, this requires the creation of processes that protect employees' health and avoid putting them at risk. We are also committed to continually improving our performance in occupational health and safety, and this includes improving the rules and codes of conduct to be observed in potential emergency situations.

**Occupational safety is everyone's concern!**

Every employee has an obligation to point out any potential hazards, and the right to have any possible hazards removed from the workplace. The company and its employees have mutually agreed in writing to do everything possible to promote a safe and healthy working environment. With the assistance of Vossloh's own work safety committee, the Vossloh Group's Board of Directors supports the zero accident strategy and provides the resources necessary for its implementation and associated requirements.

## Environmental protection and energy

### **Vossloh is a green company**

Vossloh is making an important contribution to the mobility of people and the transportation of goods in a safe, sustainable and environmentally friendly manner. We believe that environmental protection plays a key role in corporate management, and we have set ourselves the goal of continually improving environmental protection throughout the entire company.

We promote knowledge, environmental awareness and environmental responsibility among our employees, and ensure that they receive training and further development in environmental matters.

We use energy and resources as efficiently as we can and avoid or reduce waste and emissions as much as possible.

We take into account environmental aspects by favoring environmentally friendlier alternatives wherever possible when designing and executing projects and making purchases. We also include our suppliers and contractors in our endeavors to improve environmental protection.

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Marcel Taubert

Managing Director